

Office Policy

PATIENT INFORMATION First Name Last Name Birth Date

Welcome to Our Office

Our goal at Mission/South Calgary Endodontics is to provide you with optimal endodontic care in a professional and comfortable environment.

Health History

All patients or guardians of minor patients will be asked to complete a health record chart.

Consultation

A diagnostic x-ray will be taken at the consultation for our records. This image will remain current for 6 months. The doctor will examine and test the tooth/teeth and area in question and the surrounding tissues. A treatment plan and options will be discussed.

Endodontic Treatment Objectives

- 1. Relief of pain, if present.
- 2. Removal of pulp from roots of the tooth.
- 3. Disinfection of root and surrounding bone this phase of treatment may take several appointments if infection is severe.
- 4. Complete filling of root canals.
- 5. Root canal treatment (RCT) is treatment to retain a tooth that may otherwise require extraction (removal). Although RCT has a high degree of success, it cannot be guaranteed.
- 6. While there is no certainty concerning healing, we expect this to occur in most cases. If the chances of healing are less than normal, that will be discussed.
- 7. Once treatment is completed, we will refer you back to your General Dentist for the final restoration. This is the patient's responsibility and necessary to safeguard the tooth.

Fees

- 1. There will be a consultation fee charged.
- 2. Fees will vary depending on the difficulty/complexity of the treatment.
- 3. Fees are quoted in advance of the treatment. If this has been neglected, please do not hesitate to ask.
- 4. Fees once quoted remain the same except:
 - a. If retreatment or surgery becomes necessary.
 - b. If multiple appointments are cancelled, prolonging the treatment.
 - c. If appointments are broken without proper notification, a cancellation fee may apply.
 - d. Complications may arise during treatment; fees will reflect such changes.

Method of Payment

As this office does not do any direct billing to your insurance company, payment is due at the time of the visit.

Dental Insurance

As a courtesy, insurance will be submitted on your behalf to assist you in receiving a pre-determination of expected fees and/or reimbursement. Ultimately it is your responsibility to understand your insurance policy and its coverage of your dental needs. If there is any question regarding your insurance and coverage for certain dental procedures, you should follow up with your insurer.